

Subject: Upcoming Price Restructuring – Effective January 1, 2026

Dear Valued Partner,

At Ice-O-Matic, we provide ice solutions that deliver long-term value, reliability, and innovation. To better align our product offerings with market needs and ensure continued efficiency in our operations, we will be implementing a price restructuring across our product portfolio effective **January 1, 2026**.

This restructuring is designed to create a more consistent and transparent pricing framework across all categories. While some product lines may see minor adjustments, the overall intent is to streamline pricing and improve value for our customers.

Please note the following details:

- Updated price lists will be available in late November 2025.
- Orders placed after **December 31, 2025**, must reflect the new pricing.
- Orders dated for delivery after **December 31st** will reflect the new pricing.

We believe these changes will benefit our partners and customers by delivering greater clarity and value. Ice-O-Matic remains dedicated to being your trusted partner for dependable equipment, responsive support, and on-time delivery.

If you have any questions or would like to review how this impacts your current pricing, please contact your Ice-O-Matic representative or regional manager.

Thank you for your continued partnership. We look forward to a successful 2026 together.

Warm regards,
Erica Motes
President