



June 1, 2026

To our valued BUNNserve Customers:

I hope this message finds you well. As we approach mid-year, I want to take a moment to thank you for your continued partnership. Your trust in our services means a great deal to us. Beginning July 1, 2026 our service rates will be adjusted to reflect rising operational costs. While we've worked hard to keep prices stable, this adjustment is necessary to ensure we can continue delivering the level of service you rely on.

Thank you for your understanding and continued support.

Best regards,

A handwritten signature in black ink, appearing to read 'Brent Ringate', written in a cursive style.

Brent Ringate

Senior Vice President & GM – Service Operations